

THE STUDENT’S SATISFACTION SURVEY REPORT 2020-21

The need for conducting the student’s satisfaction survey is essential for academic institutions. It tells us about the opinion of students about the efficiency of various facilities available in the college and also about their requirements for different other services. Based on a pilot survey conducted among the students; including both post graduate and under graduate students, the difficulties and expectations of students on various facilities were identified. A questionnaire was designed by incorporating all the variables identified in the pilot survey. All the questions were rated on a five point scale such as Excellent, Very Good, Good, Fair and Poor. All the responses were reported on a *percentage* basis and shown in the following table

FACILITY	QUESTIONS	EXCELLENT	VERY GOOD	GOOD	FAIR	POOR
Time sense of the teacher	Punctual to the class	55	26	12	3	4
	Regularity in taking class	52	25	13	6	4
	Scheduled organization of assignments, class test & seminars	50	29	13	4	4
	Makes alternate arrangement of class in his/her absence	43	29	19	6	3
Subject command	Focus on syllabi	60	23	10	3	4
	Self confidence	63	22	9	2	4
	Communication skills – Speaks in English	54	26	12	4	4

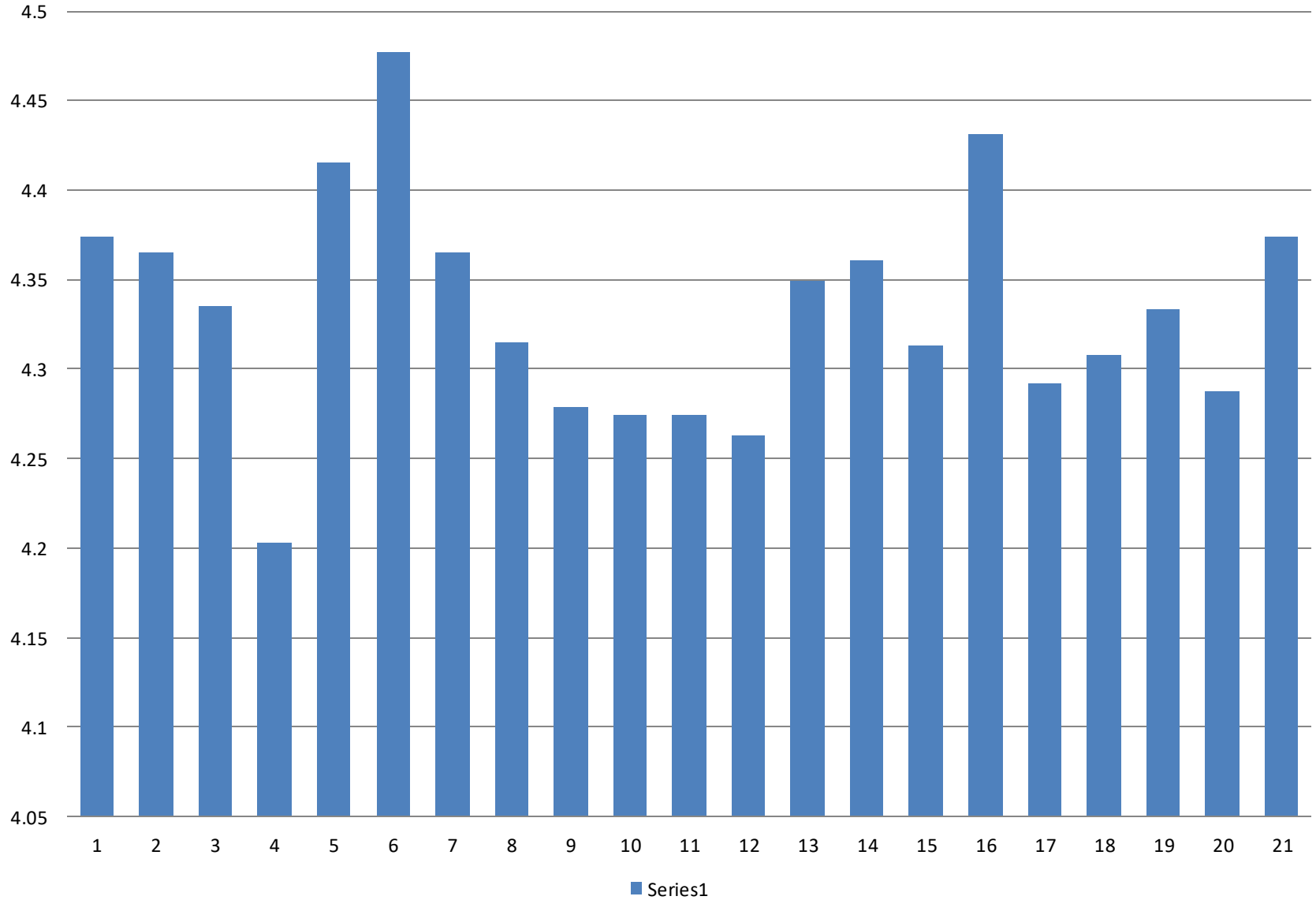
Use of teaching methods/ teaching aids	Use of teaching aids(OHP/BB/PP T/ICT)	47	27	16	6	4
	Use of innovative teaching methods	39	30	20	7	4
	Share the answers of class tests or internal test questions after conducting them	39	29	20	8	4
	Shows the evaluated answer books of class tests to the students	37	29	21	9	4
	New teaching methods used	40	30	19	7	4
Student satisfaction survey on teaching learning process	How much of the syllabus are covered in the class?	53	26	14	4	3
	How well the teacher prepares for the classes?	53	29	11	4	3
	Fairness of the internal evaluation process of the teacher	49	31	14	4	2
	The institution provides multiple opportunities to learn & grow	40	31	17	7	4
	Teachers are able to identify your weakness & help you to overcome them	40	27	22	6	5
	Teachers encourage you to participate in	44	28	19	6	3

	extra-curricular activities					
	The teacher illustrate the concepts through examples & applications	48	28	15	6	3
	Was your performance in assignments discussed with you?	40	30	20	7	3
	How well did the teacher able to communicate?	52	27	13	4	4

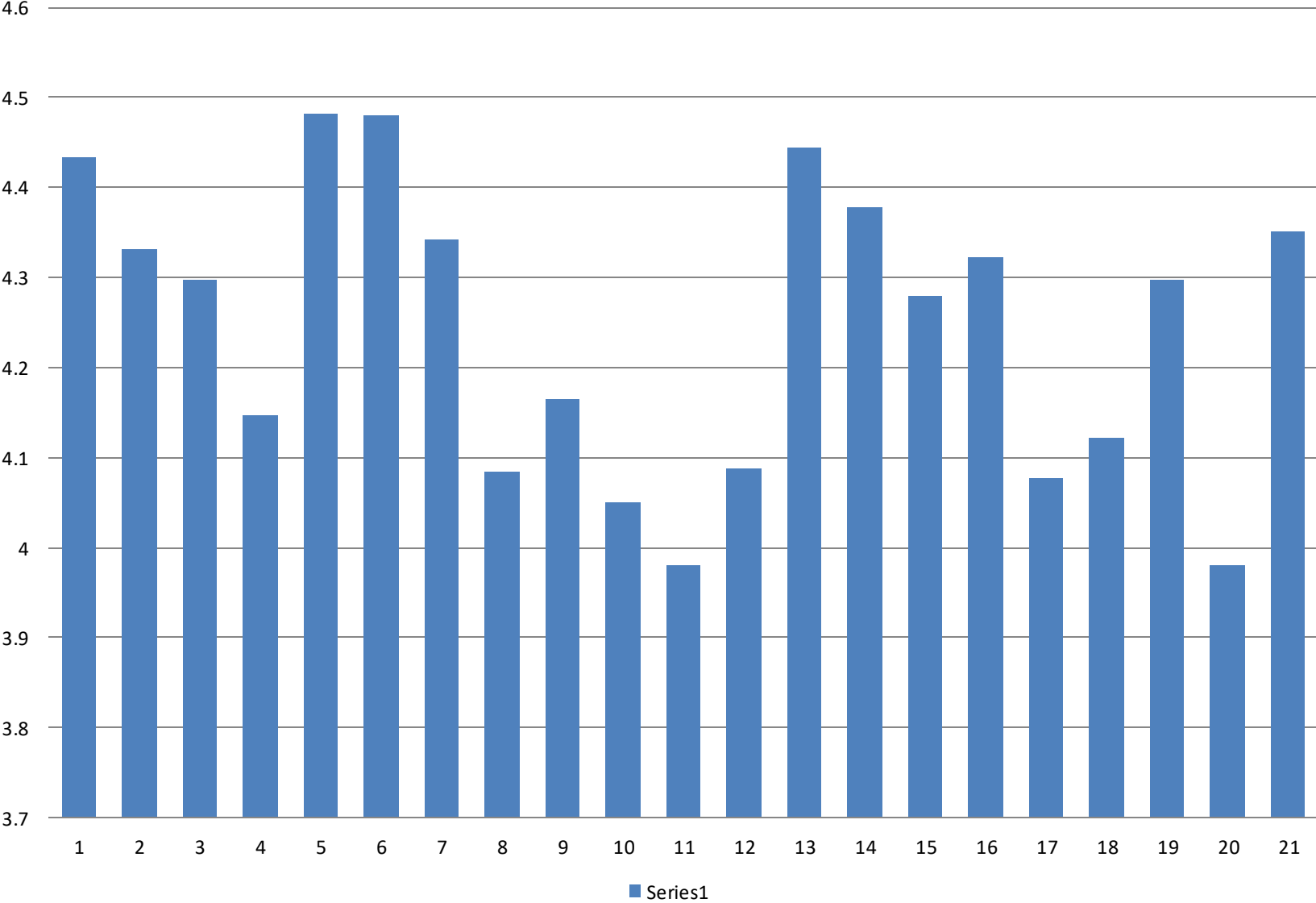
CONCLUSION

The overall satisfaction level of the students about the facilities provided by the college is very good. From the survey more than 90% of the participants responded that they are satisfied with the services rendered by the college. With the implementation of the improvement actions identified in this survey, we are expecting better results in the next year.

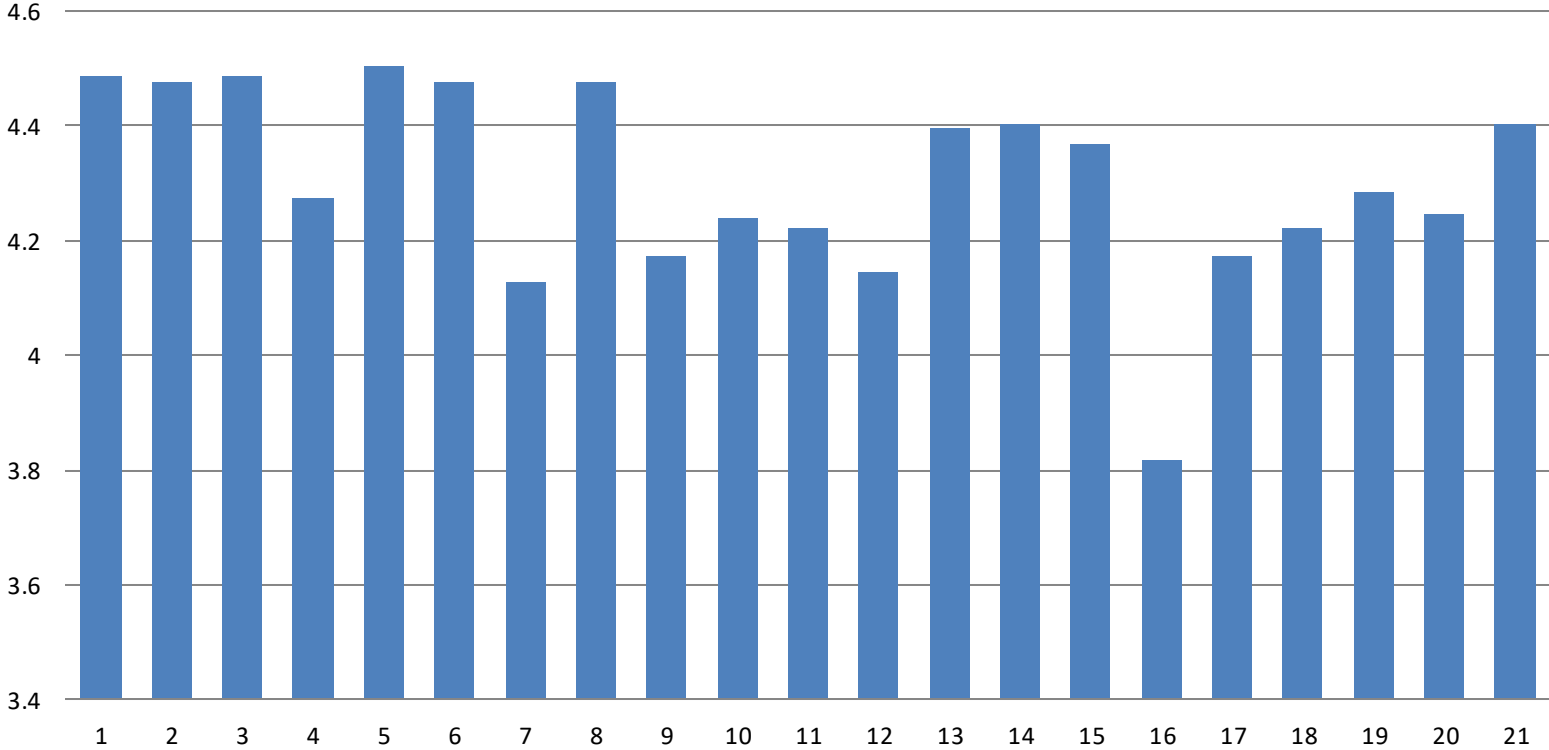
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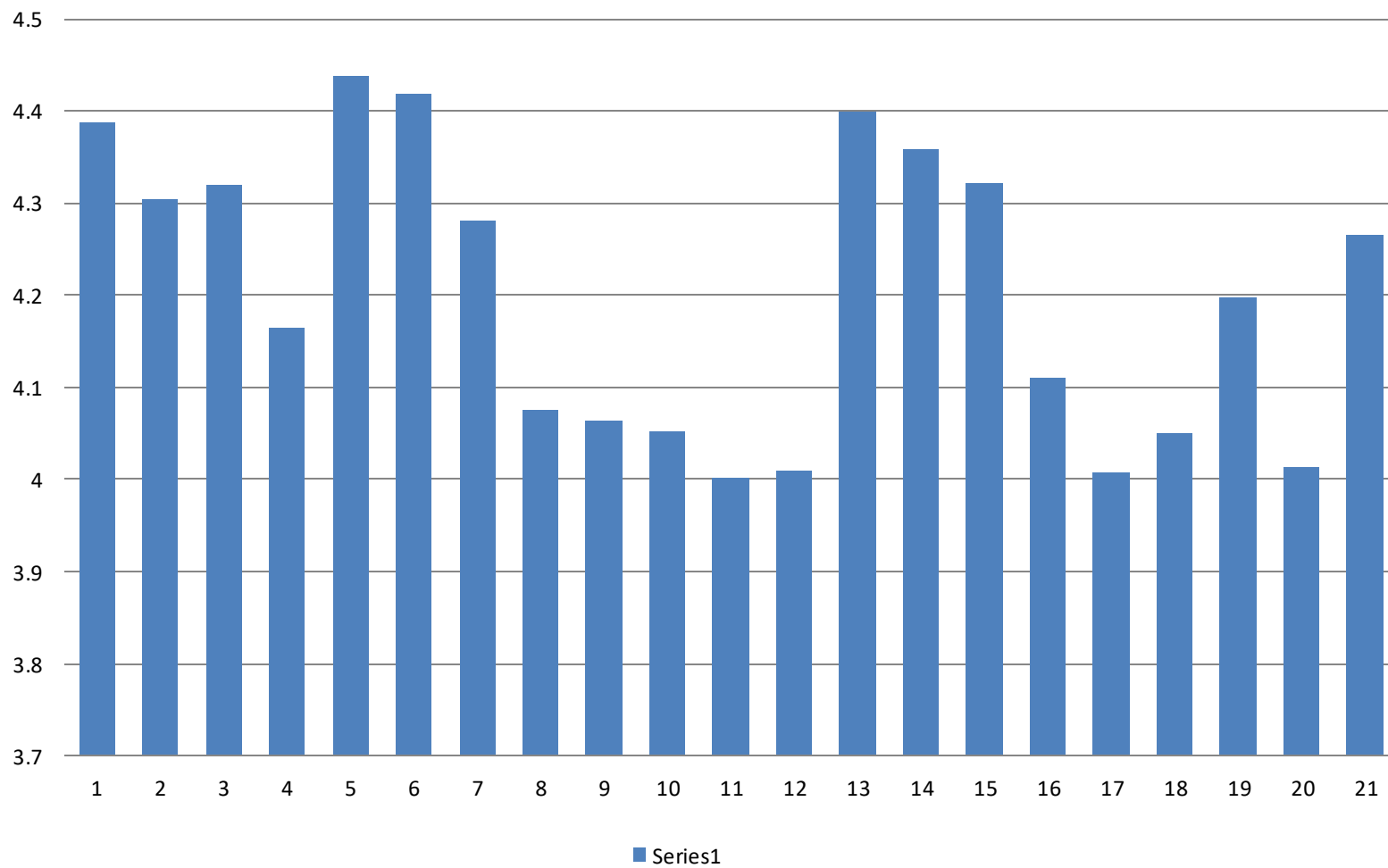


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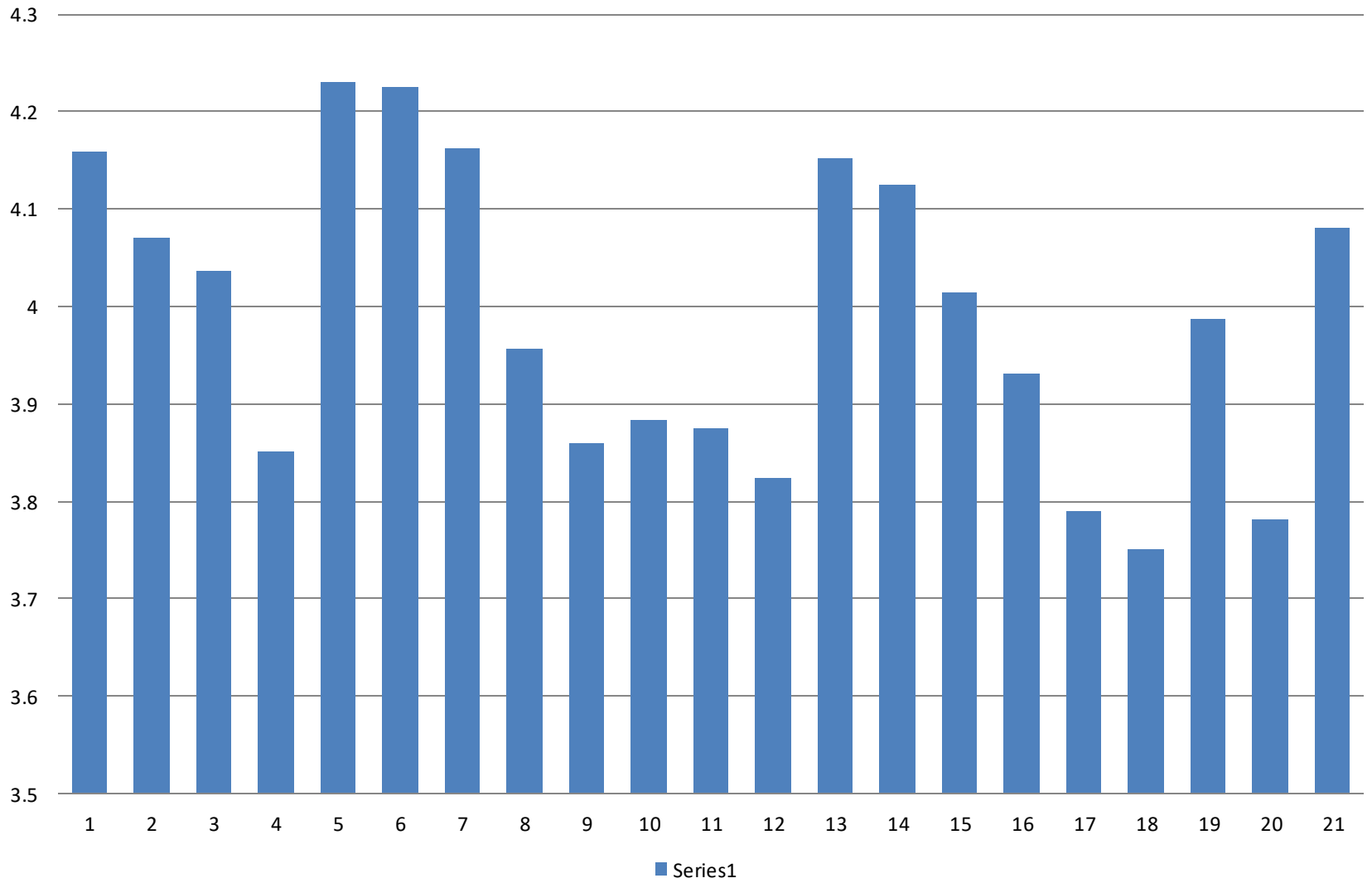


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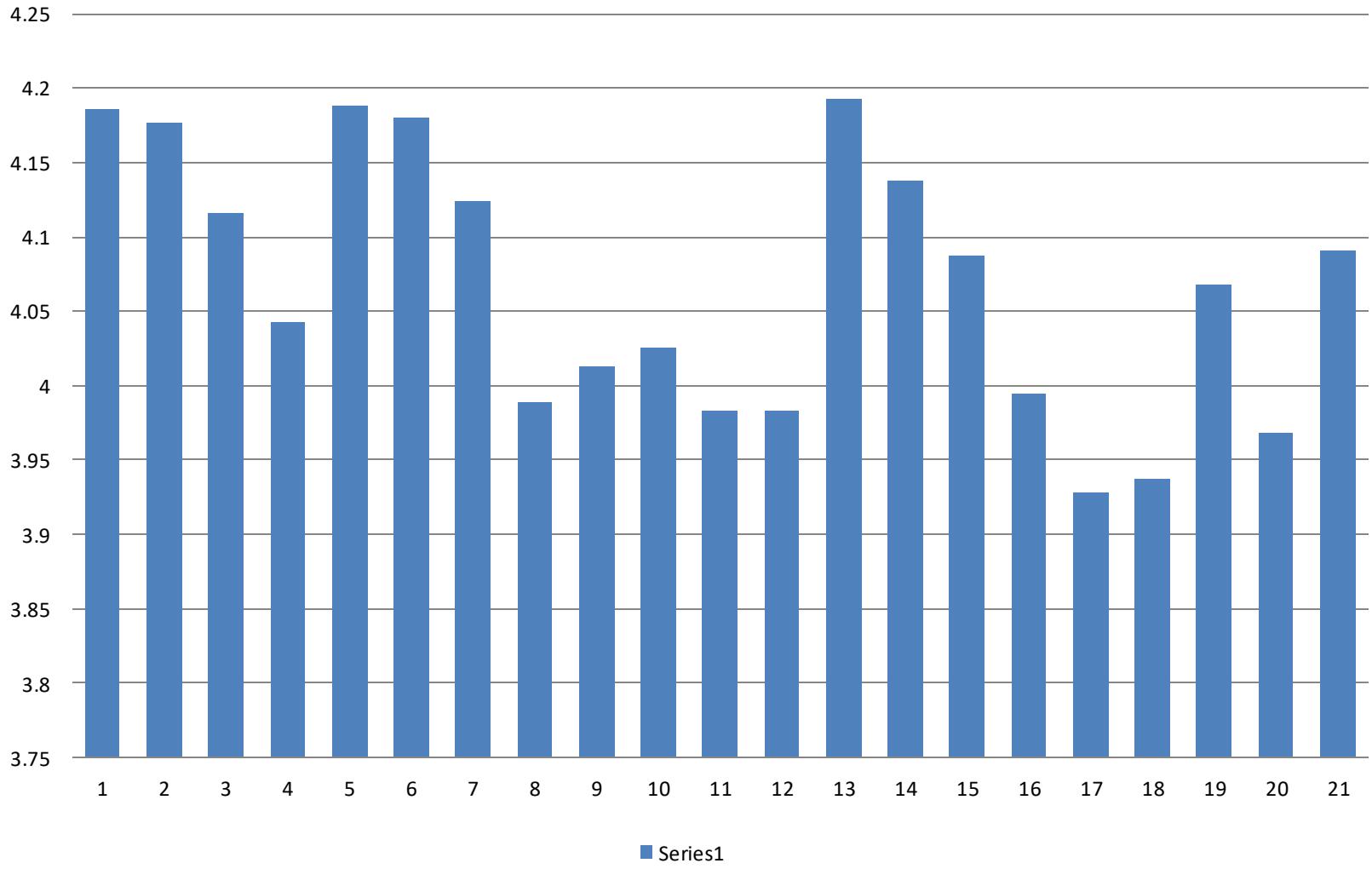
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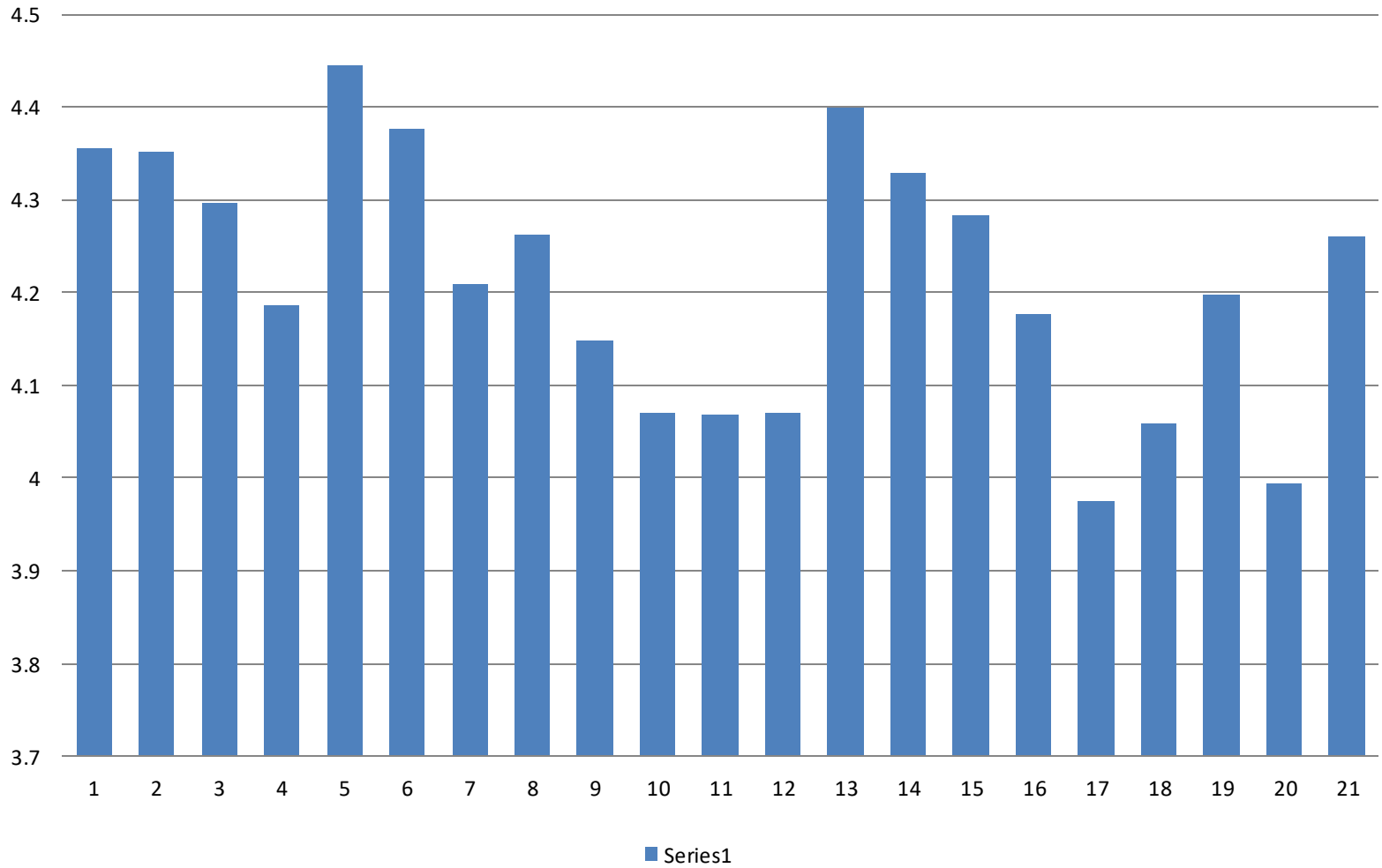
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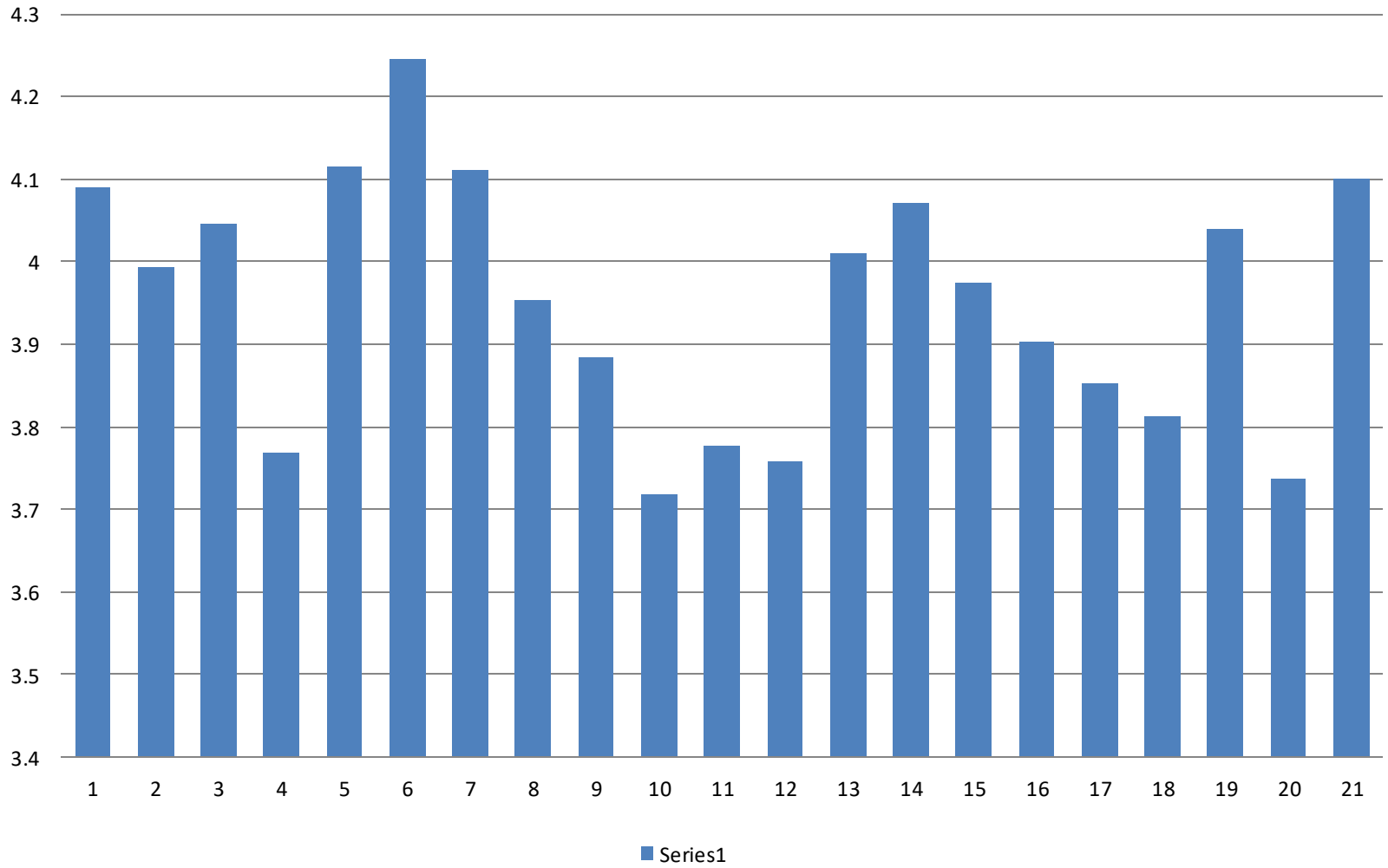
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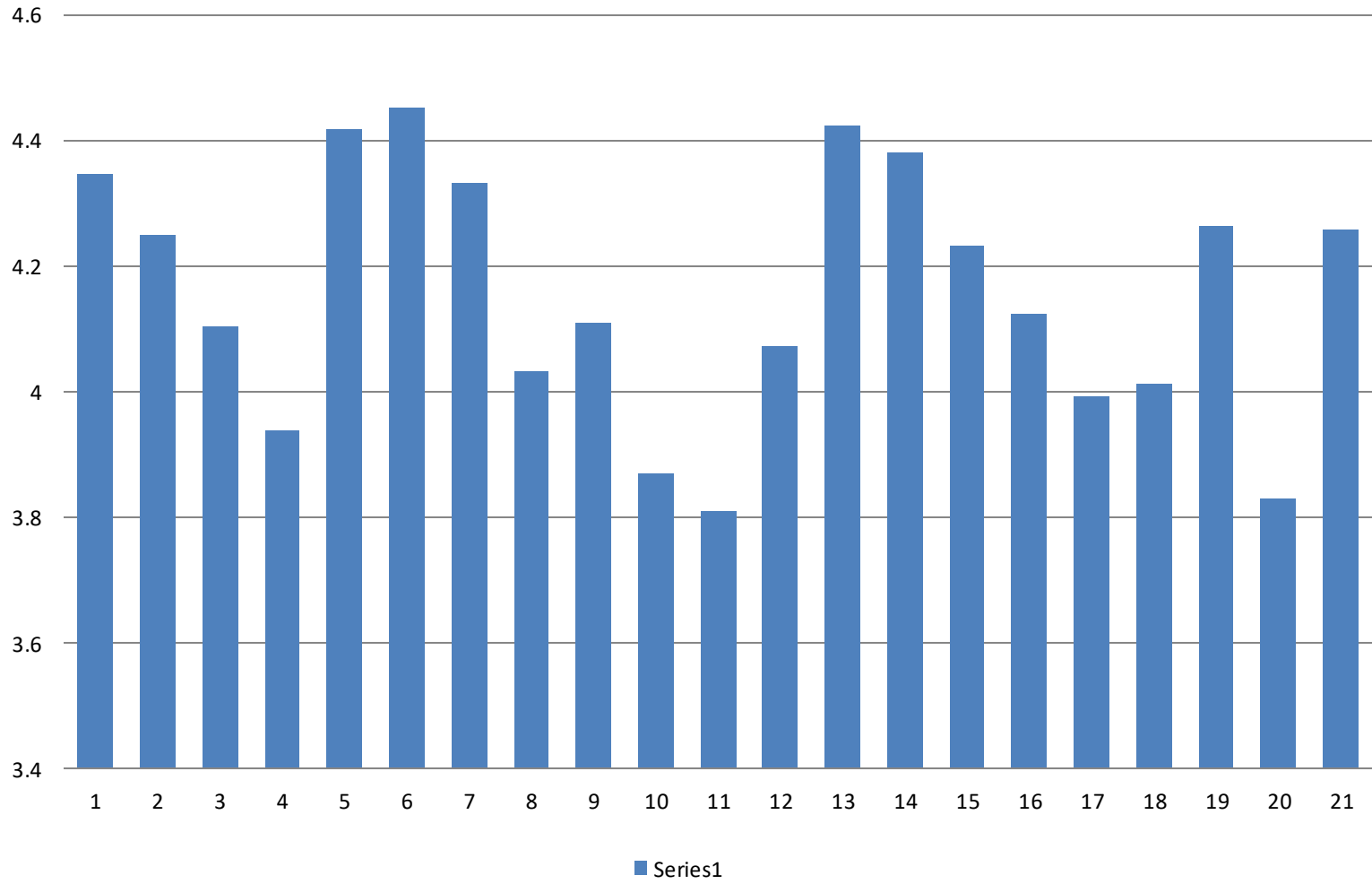
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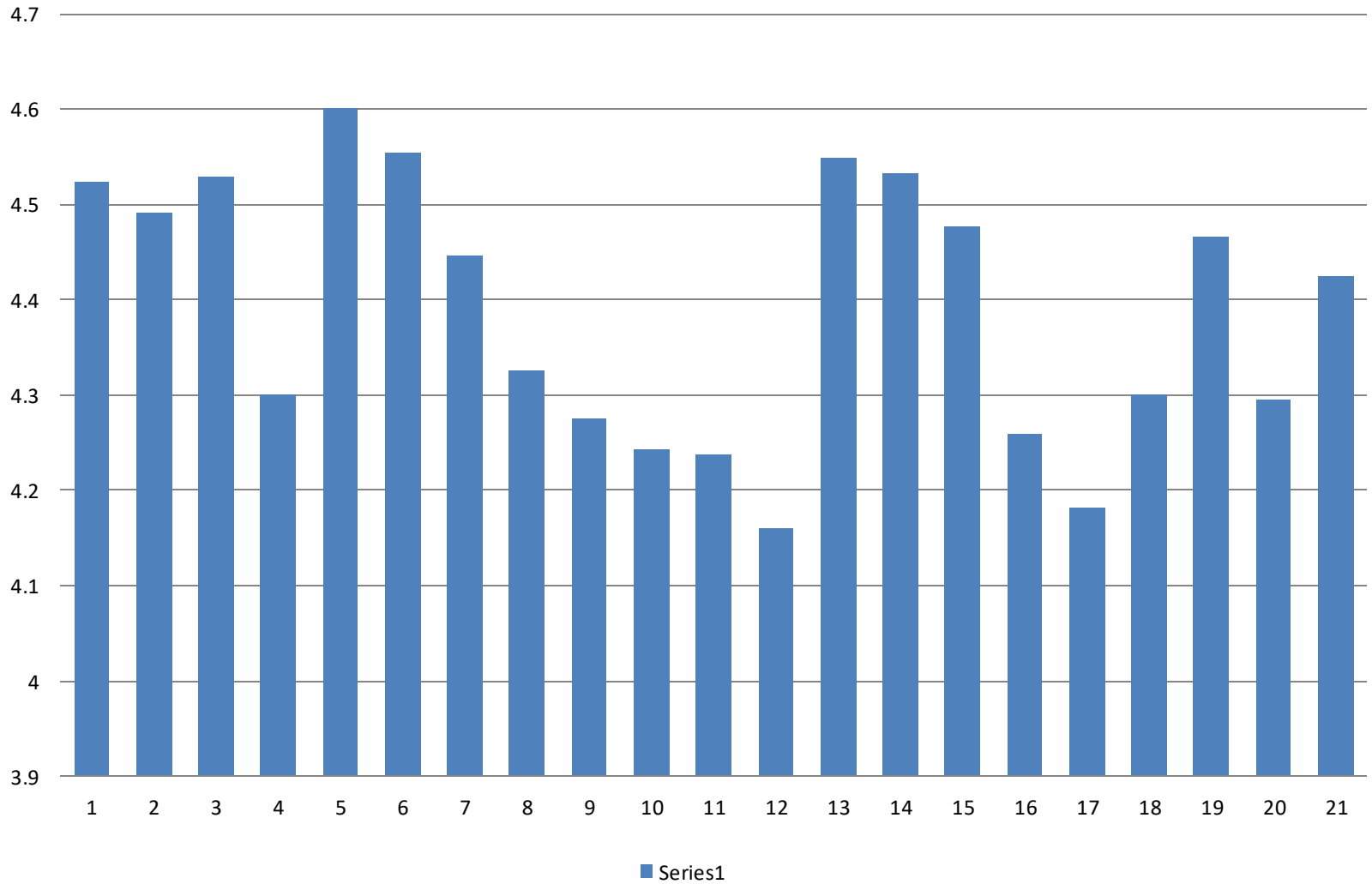
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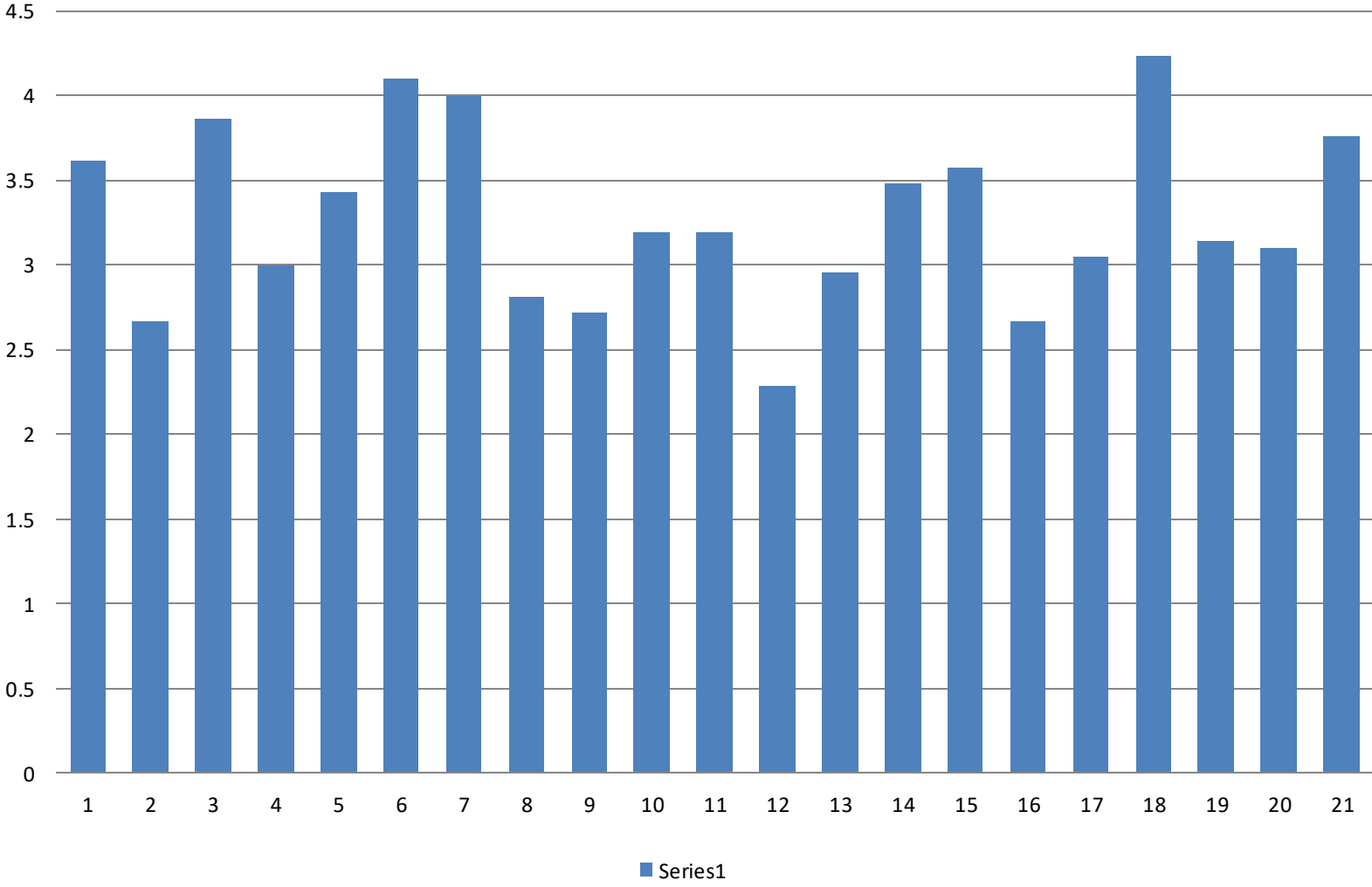
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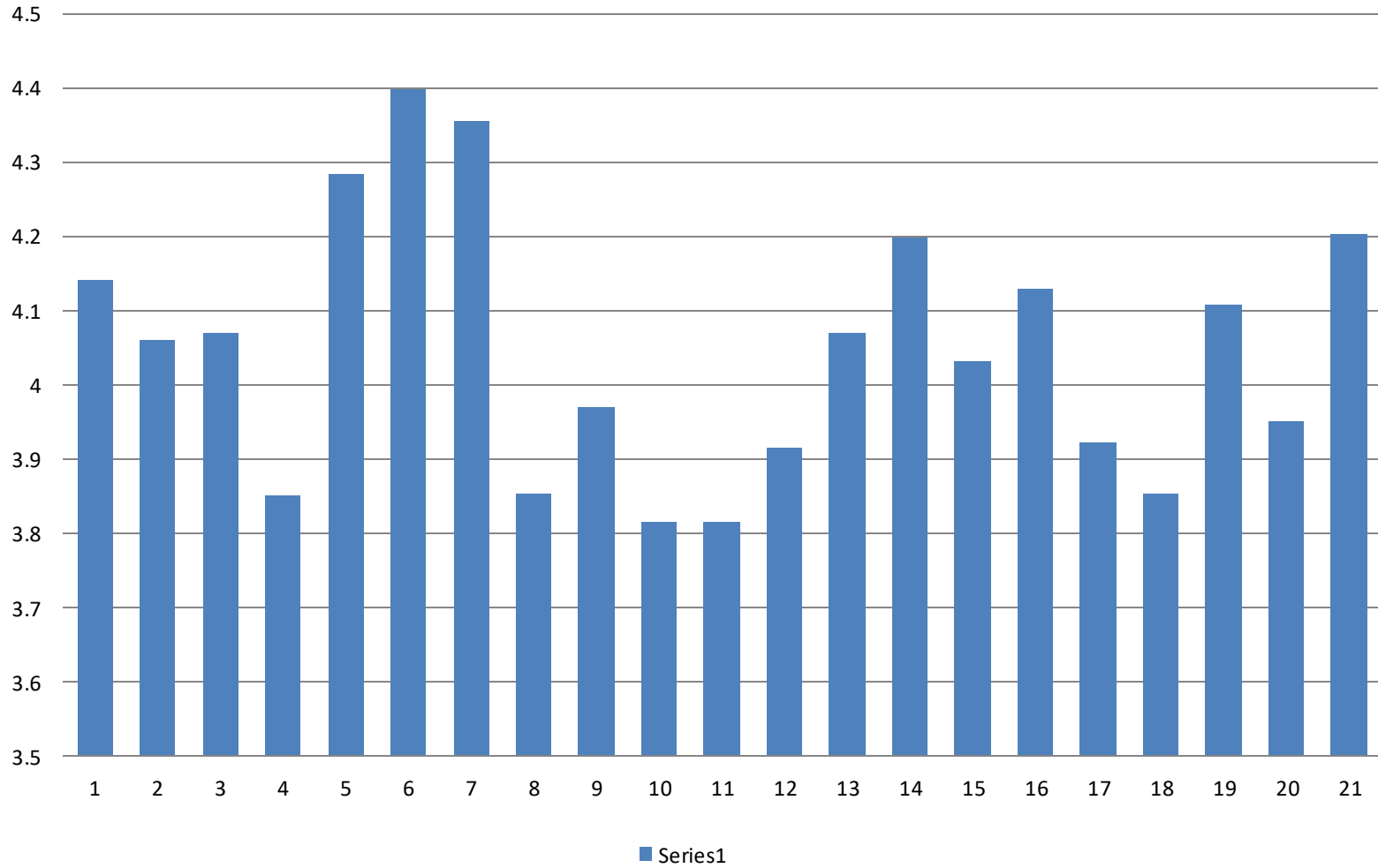
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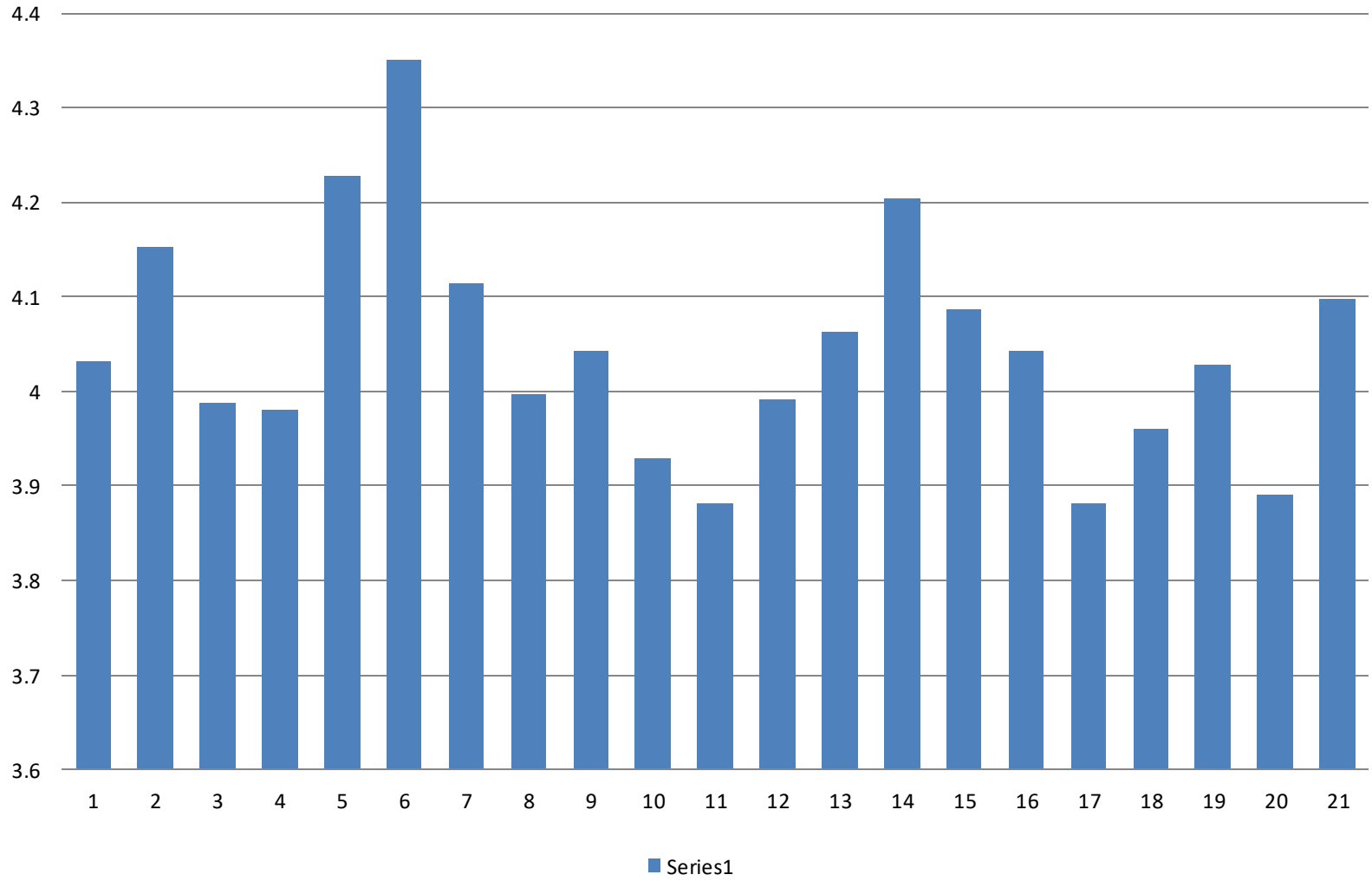
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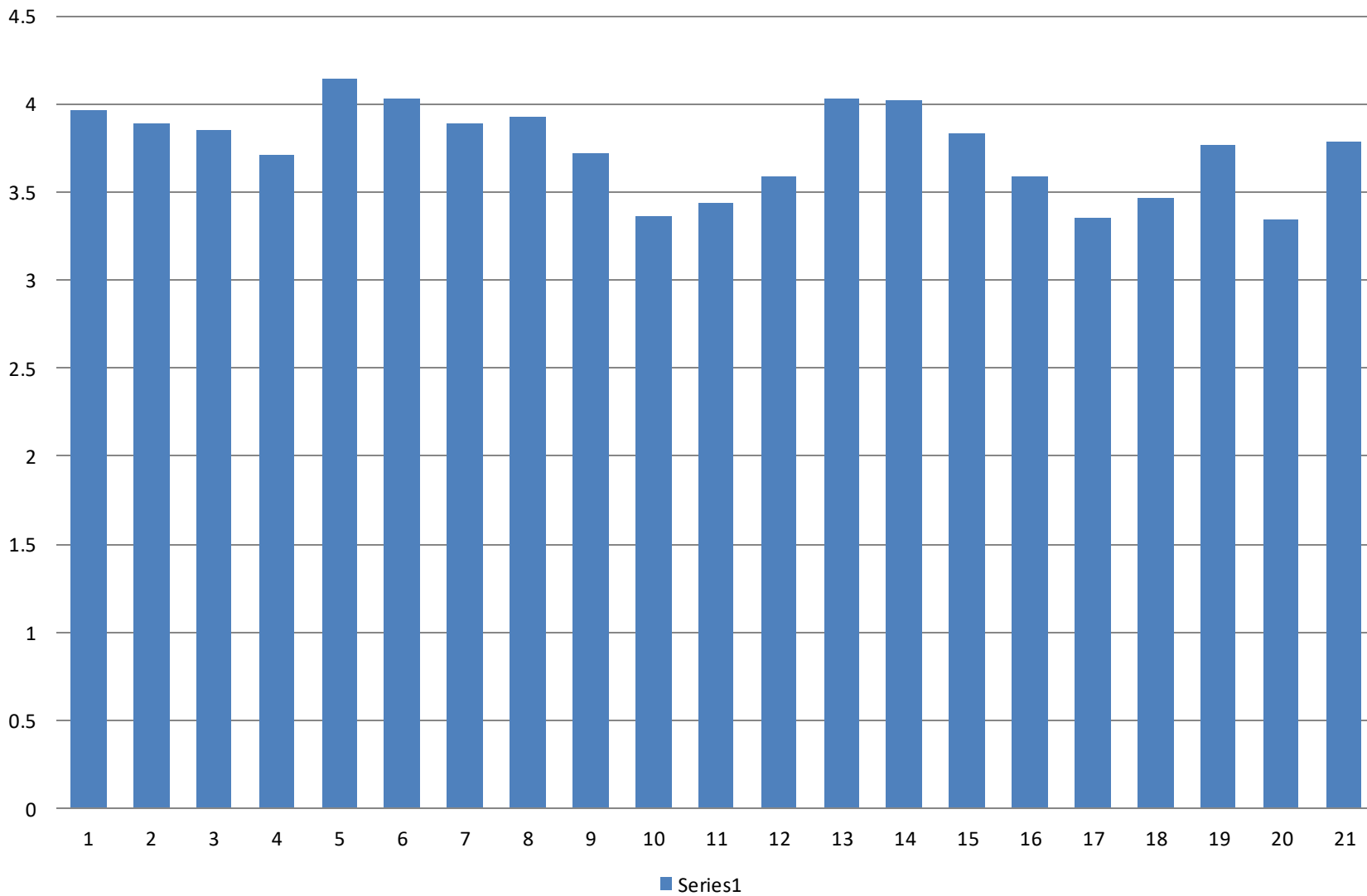
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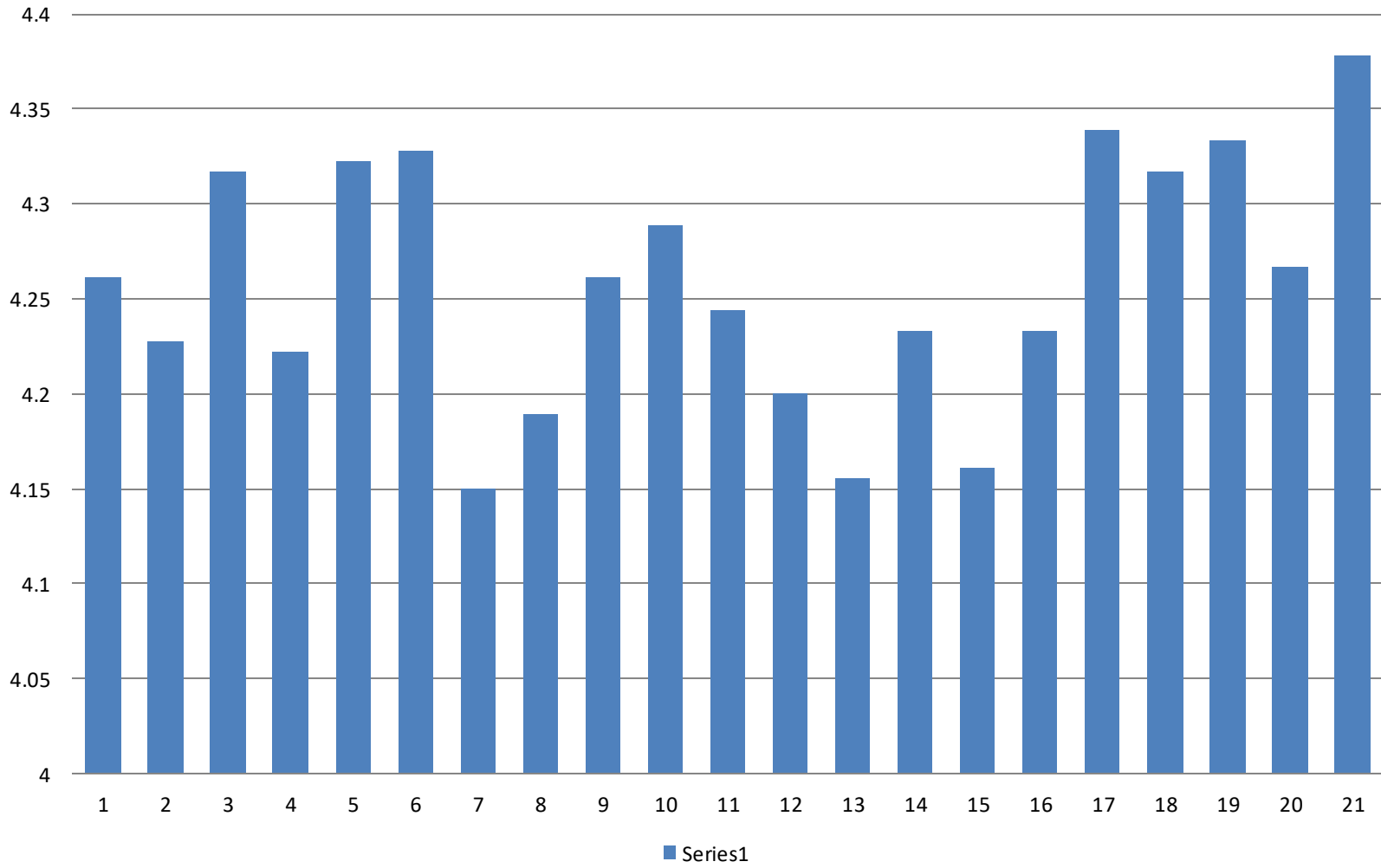
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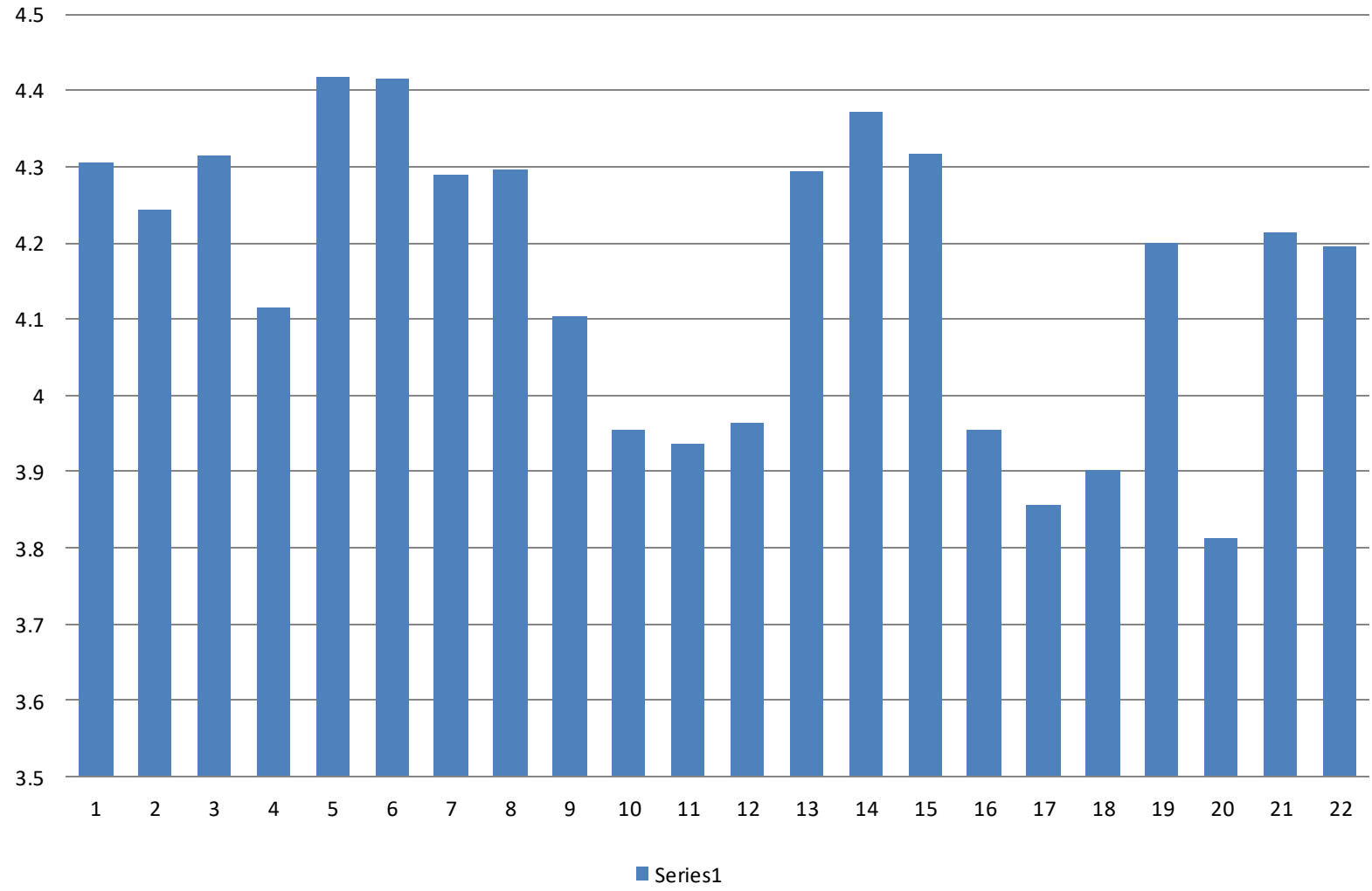
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