

## STUDENT SATISFACTION SURVEY 2019-20

It is important for every educational institution to conduct a student's satisfaction survey to understand the various positives and negatives of the institutional facility, teaching learning process and overall satisfaction. At the outset, the institution has conducted a pilot study to understand the expectation of the students including both under graduate and post graduate students on various academic and non- academic facilities. A questionnaire was designed by incorporating all the variables identified in the pilot survey. All the questions were rated on a five point scale such as Excellent, Very Good, Good, Fair and Poor. All the responses were reported on a percentage basis and shown in the following table

<b>Facility</b>	<b>Questions</b>	<b>Excellent</b>	<b>Very Good</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>
Time sense of the teacher	Punctual to Classes	69	23	7	1	1
	Regularity in Taking Classes	67	24	7	1	1
	Scheduled organization of assignments, class test & seminars	65	24	9	2	1
	Makes alternate arrangement of class in his/her absence	61	26	11	1	1
Subject command	Focus on syllabi	75	19	5	1	0
	Self confidence	73	21	5	1	0
	Communication skills – Speaks in English	69	23	7	1	0
	Teaching the subject matter	71	21	6	1	1
	Use of teaching aids (OHP/Black board/PPT/ICT)	60	25	11	2	1
Use of teaching methods/ teaching aids	Use of innovative teaching methods	56	31	11	2	1
	Share the answers of class tests or	58	28	11	2	1

	internal test questions after conducting them					
	Shows the evaluated answer books of class tests to the students	59	27	11	3	1
	New teaching methods used	57	29	11	2	1
	How much of the syllabus are covered in the class?	67	25	7	1	0
	How well the teacher prepares for the classes?	66	24	8	1	0
	Fairness of the internal evaluation process of the teacher	62	27	9	1	1
	The institution provides multiple opportunities to learn & grow	56	27	12	3	1
	Teachers are able to identify your weakness & help you to overcome them	58	26	12	3	1
	Teachers encourage you to participate in extra-curricular activities	62	25	10	2	1
	The teacher illustrate the concepts through examples & applications	58	26	12	2	1
	Was your	63	25	9	2	1

	performance in assignments discussed with you?					
	How well did the teacher able to communicate?	60	28	10	2	1
	The institute / teachers use student centric methods	61	27	9	2	1

## CONCLUSION

The overall satisfaction level of students on various facilities offered by the college is very good. More than 90% of the respondents have stated that they were pleased with the facilities offered by the college. Besides, the survey has identified various point of improvisation and that will be taken care of during next academic year.